



June 7, 2005

VIA HAND DELIVERY & ELECTRONIC MAIL

Stephen Scialabba, Chief Accountant Rhode Island Division of Public Utilities & Carriers 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 3679 - The Narragansett Electric Company, Filing to Amend R.I.P.U.C. No. 1124 Terms and Conditions for Nonregulated Power Producers Follow Up Information

Dear Mr. Scialabba:

As a follow up to our conversation regarding The Narragansett Electric Company's ("Narragansett" or the "Company") proposal to make available a non-residential Customer Information List to nonregulated power producers ("NPPs"), the Company provides the following additional information for consideration by the Division and the Commission.

Narragansett prefers to maintain the Customer Information List using the opt-out approach rather than the opt-in approach. Narragansett's sister companies in Massachusetts, Massachusetts Electric Company and Nantucket Electric Company (together "Mass. Electric"), have already successfully used bill inserts to notify their customers of the opportunity to opt-out of the customer information list. Since the first list was released to competitive suppliers and brokers in Massachusetts in 2001, Mass. Electric has only received a handful of complaints, all of which were from residential customers regarding unwarranted solicitations. As a result, those customers were removed from all future versions of the list. As previously stated in response to Commission Data Request 1-6, Narragansett's proposal does not include residential customers on the Customer Information List; therefore Narragansett would not anticipate receiving complaints of this type from its customers. If the Division continues to remain concerned about customers' awareness of the list and the ability to opt-out of the list, Narragansett offers to provide the bill insert for two consecutive months before releasing the first Customer Information List in December 2005. Additionally, Narragansett fully intends to send the bill insert annually beginning in May 2006. Finally, it should be noted that a customer can always opt-out by phone, on the website, or in writing to the Company.

The Division also raised a potential concern regarding customers receiving unwanted phone calls from NPPs. Narragansett does not intend to include phone numbers on the Customer Information List. Based on the Company's understanding, direct mail appears to be the NPP's preferred approach to contact non-residential customers.

Narragansett also discussed the importance of including historical usage information on the Customer Information List so that NPPs can target their marketing and contact those customers they wish to serve. If the historical usage information is not included on the lists, there is a risk that although an NPP can make contact with a customer, it may not result in an offer because of the customer's load size (for example, the customer may be too small and/or does not meet the NPP's criteria). If the Division continues to remain concerned about including historical usage information on the Customer Information List, Narragansett can provide the customer lists by rate class and without the historic usage information.

We hope this resolves any outstanding matters regarding this filing. If you have any questions, please feel free to call me at 784-7667.

Very truly yours,

Laura S. Olton

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Enclosures

cc: Luly Massaro, Commission Clerk

Paul Roberti, Esq.
John Farley, TEC-RI
Thomas E. Bessette, Esq., Constellation New Energy

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